

**Social Work Conference Call  
Meeting Summary  
July 7, 2010**

**Facilitators:** Paige Hector, LMSW with CARES and Joe Bestic, NHA, BA with HSAG

*Conference calls are regularly scheduled meetings on the first Wednesday of each month at 12:30 PM. Call 1-888-482-3813 and enter the pass code of 3813 to join in!*

**Topics Discussed:**

- Facilities need to implement the QIS tools and worksheets. As issues are identified, action plans need to be developed and monitored. Discussed the roll-out of QIS and recommended starting with the Resident, Staff and Family interviews. Identifying a “QIS Champion” is important as well. Be sure to keep all QIS-related materials under the umbrella of the QA&A process. For those facilities who do not plan to purchase the abaqis® system, the recommendation was made to utilize the online program with Survey Monkey – go to [www.surveymonkey.com](http://www.surveymonkey.com) for more information.
  - Paige Hector, LMSW with CARES offers a QIS Training program. Call the CARES off at 1-800-326-7176 or Paige at 520-955-3387.
- Going smoke-free is challenging. Discussed the option of going “cold turkey” and not grandfathering current residents who smoke. If the facility chooses this option, it is recommended to provide the residents adequate time to make the decision whether they wish to stop smoking and remain in the facility or choose to relocate. Be sure to offer smoking cessation materials and education. Should they choose to relocate, the facility is responsible for assisting the resident to find another living environment. Documentation of all support, services and assistance to the resident is crucial. It was also recommended to keep open communication with DHS regarding the status of the non-smoking efforts.

*This information is not intended to constitute legal advice and should not be relied upon in lieu of consultation with appropriate legal advisors. The information is for informative or educational purposes only.*